



## FDOT District Five Traffic Operations Staffing Description

---

**Job Title:** TSMO ICM RTMC MANAGER (Consultant)

**Position Scope/Objectives:**

The TSMO Regional Transportation Management Center (RTMC) Manager oversees day-to-day operations of the RTMC floor for their ICM contract team. They are responsible for freeway management, arterial management, traffic incident management, and IT staff, all provided under the ICM contract.

**Primary Duties and Responsibilities**

- Supervise ICM Operations staff
- Oversee daily operations of the ICM Ops contract
- Quality Control of operations staff
- Conduct Personnel / Onboarding activities
- Oversee scheduling
- Conduct educational outreach
- Support workforce development activities
- Partner engagement